Major Topics (& Goal Statements)	Sub-Goals/Topics	Objectives / Tasks / Action Steps	Assignment	Target Dates	Status Update
EY10 Budget Process: Define and deliver a FY10 Budget that is within the available fiscal resources and makes every effort to sustain existing service levels while maintaining the current Moody's Aal rating.	Facilitate the Planning, Development, Review, Presentation & Approval of the FY10 Budget	- BoS, SC & FC agree to process and timeline for developing a balanced FY10 budget by 2/1 Develop and agree to the FY10 Revenue & Expenditure Projections (and major assumptions) Define budget levels, options and approaches to balancing the FY10 budget BoS, SC & FC reach agreement on FY10 budget submitted to 2009 ATM Conclude the 2009 ATM with a balanced FY10	Ted T. & TM	Oct. 1 Oct. 1 Dec. 1 Mar. 15	
	Manage the impact of major capital projects	budget. - Release CIP - Present a debt capacity analysis. - Present proposal on funding major capital projects at a tri-board mtg. - BoS authorize warrant articles	TM & Tony T. TM & Tony T. Bos BoS	Apr Nov. 1 Nov. 1 Dec. 1 Jan. 15	
	Indentify and Consider Departmental Revenue Enhancements	- Review Other Revenue sources (grants, gifts, new fees, enterprise, etc.).	TM & Dept./Div. Heads	Feb. 1	

Major Topics (& Goal Statements)	Sub-Goals/Topics	Objectives / Tasks / Action Steps	Assignment	Target Dates	Status Update
	Indentify and Consider Departmental Cost Efficiencies, Reductions & Service Consolidation	 Regional initiatives. Energy/fuel conservation. Investigate 4-day work week. Town/School internal service efficiencies & consolidations. Vehicle fleet review. 	Dept. Heads	Report to BoS by Dec. 15	
Negotiations: Develop a proactive strategy for collective bargaining and employee benefits, which results in equitability for all stakeholders.	Settle all collective bargaining agreements as soon as possible, while achieving long-term benefit cost savings, and minimizing budgetary impact.	 Town-wide COLAs. Town-wide Health Insurance. Accumulated Benefits: sick & terminal leave - minimize financial impact, and reduce future liability. Understand implications of GASB 45 (OPEB). Timeliness. Other contract language improvements. 	BoS, TM, ATM & Dept. Heads	Oct.	
Communications: Increase communications between all stakeholders (residents, employees, elected and appointed officials) to improve the quality and delivery of services to the Town.	Continue to improve and develop the Town's websites and intranet within available resources.	 Improve building, zoning, and regulatory permit process information. On-line access to regulatory board minutes. On-line payments for Prkg. tickets & excise taxes On-line registration and payment for recreational, youth & elder programs, trips & activities. 	TM & CD&P ATM & Dept. Heads	Jun. 30	

Major Topics (& Goal Statements)	Sub-Goals/Topics	Objectives / Tasks / Action Steps	Assignment	Target Dates	Status Update
	Implement other Communications improvement initiatives.	 - 2008 Citizens Survey. - Web archiving of BoS Mtgs. - Work with ACAM, Inc to enhance public access. - Investigate WiFi for downtown Andover. - Revise and make accessible BoS policy book. 	ATM & Dept. Heads	Jun. 30	
Staff Development: Develop and implement an on-going evaluation process that assigns ratings for each Department that maps to well defined	Develop SMART goals for each department/division; and develop a mechanism to measure service performance.	 Dept. heads develop service specific SMART goals/tasks; and TM reviews Dept. goals and work-plans. Dept heads work with TM to develop service performance measures. 	Dept. Heads		
objectives for ranking Departmental performance.	Develop and provide departmental training programs.	MIIA Rewards Program.Computer training.Customer service training.	Dept. Heads		
Projects: Proactively participate in the advancement of the projects while representing	Bancroft Elementary School:	- School Building Committee to work with MSBA to select architect for feasibility study Seek design funding at 2009 ATM.			
the best interests of the Town and providing consistent communication of the requirements and status of the projects to the	Ball Fields:	 Develop Blanchard Street field plan for FY10 CIP. Request design and construction funding at the 2009 ATM. 			

Major Topics (& Goal Statements)	Sub-Goals/Topics	Objectives / Tasks / Action Steps	Assignment	Target Dates	Status Update
Board of Selectmen.	Ledge Road Landfill:	- Develop an Arsenic Remediation & Landfill Capping Plan Submit Conceptual Closure Plan to DEP Perform Health/Ecological risk assessments.			
Projects: (continued)	Town Yard:	 - Hire consultant to develop specs and RFP for new Town Yard. - Recommend interim solutions for Town Yard space issues. - Solicit planning expertise to help develop a Smart Growth Overlay district for the Lewis Street site. - Petition 2009 ATM for funding and zoning changes. 			
	I-93 Interchange:	 - Agree on comprehensive Development Master Plan. - Identify off-site mitigation requirements. - Identify open space and environmental priorities. - Complete analysis of infrastructure requirements. 			
	Main Street Improvements:	- Continue to facilitate timely communication and coordination to minimize disruption to the downtown businesses and keep the project on schedule.			

Major Topics (& Goal Statements)	Sub-Goals/Topics	Objectives / Tasks / Action Steps	Assignment	Target Dates	Status Update
	Ballardvale Fire Station:	- Establish study committee.- Develop space needs.- Identify site locations.- Design specifications.			
Projects: (continued)	Youth Center:	- Facilitate AYS' transition to interim quarters on Pearson Street Meet with the AYF to ascertain the status of fundraising Consider needs of other stakeholders Identify the elements of a development agreement.			
	Review of Town/School Technology Resources:	 - Develop and present a study plan that is acceptable to the stakeholders. - Obtain Board of Selectmen and School Committee approval of the study plan. - Select and appoint committee members. - Begin study process. - Develop and present preliminary findings and recommendations. 			